## 2 FRONTLINE VACANCIES: Helpline Co-ordinator Domestic Abuse Case Worker C.£19K - £24K PER ANNUM



The Dash Charity is an award winning charity supporting women, men & children affected by domestic abuse. We do this by delivering a range of high-quality, specialist services to break the cycle of abuse & enable families & individuals to thrive.

The Dash Charity's pledge? Domestic Abuse Stops Here.

Our Advocacy & Outreach team offer a range of specialist responses to Domestic Abuse within the Royal Borough of Windsor & Maidenhead.

We are currently recruiting for 2 fixed term 12 month contracts:

Helpline Co-ordinator: Mon-Weds, 21hrs

To manage calls through the helpline, dealing with first contact & crisis calls through to safe conclusion.

Domestic Abuse Case Worker: Mon-Fri, 37.5hrs

To provide one to one support and group work to victims identified across the risk spectrum.

Do you have:

- \* Previous experience or strong knowledge of domestic abuse
- \* Previous similar experience working directly with vulnerable individuals or families
- \* Strong communication, written and I.T skills
- \* Ability to liaise with clients as well as external agencies
- \*Knowledge of safeguarding procedures
- \*Full enhanced DBS & driving license and transport Closing Date: Midday 23rd April 2019

To apply, please send a covering letter and your CV to Claire Batchelor- claire@thedashcharity.org.uk
Tel: 01753 549865